

TFS Helpdesk KnowledgeBase

Opportunity: [Core research challenges in digital twinning for crisis resilience Opp668]

UKRI is now taking a 'front door' approach and all enquiries, technical and non-technical are routed via the TFS helpdesk. To support the helpdesk in responding to research council specific questions, we ask for all councils to complete this FAQ document 10 working days before launching an opportunity.

Please bear in mind the following when completing this document:

1. When the helpdesk is responding to queries, this document is their first point of contact.
2. This is a living document and should therefore be updated prior to and during the opportunity pre deadline, this includes FAQ trends.
3. If the helpdesk is unable to answer a query because this is easily not identified in the funding finder or this FAQ document, all emails will be forwarded to the contact provided in the summary table (next page).
4. When responding to an enquiry, please ensure the case no. is in the subject field and no new emails are sent. Unfortunately, when responding to an email in a separate email with no case no, a new case is created.
5. Please do not reply to multiple enquiries in one email.
6. To ensure the helpdesk are providing customer excellence, we ask that councils respond as soon as possible to avoid chases from our external community.
7. If a council responds to an email directly to the customer, please copy in the helpdesk, so the helpdesk can resolve the case in Salesforce. The helpdesk keeps a record of all email threads therefore, it is important to keep the helpdesk updated.
8. A report will be shared with CCWG once a week to highlight any outstanding council emails yet to be responded to.

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Summary – To be completed by the Research Council

Useful information	
Link to pre-announcement (if applicable):	N/A
Link to Webinar, slides and recording Please be aware of the time delay in publishing slides and recordings.	N/A
Link to Opportunity Guidance (Funding Finder):	Core research challenges in digital twinning for crisis resilience – UKRI
No. of expected Applications:	10
Council Zoom chat Y/N and group name Could this be a 1st triage stage i.e add note before needing to forward email? Or urgent queries only?	We don't have a chat set up but are happy to create one if helpful, and/or you can message Paula or Rhian (below) directly.
Opportunity Leads (email and phone number) and anyone responding to enquiries i.e central mailbox Please specify if there is a hierarchy for enquiries & escalations and any instructions for the helpdesk i.e CC opportunity leads to enq.	paula.muir-mcleod@epsrc.ukri.org ; rhian.jacobbarclay@epsrc.ukri.org Digital.security.resilience@epsrc.ukri.org Please copy all three of these addresses in.

Timeline – To be completed by the Research Council – If on funding finder – this info is not required.

Event	Date	Time
EOI decision date	N/A	N/A
Applicant webinar date (if applicable)	N/A	N/A
Full Opportunity Opening date	25 th June 2024	09:00am
Shortlisting date	11 th November 2024	
Applicants informed of decisions	27 th November 2024	
Other useful information		

Opportunity Q&As (generic and scheme specific) – To be completed by the Research Council and Helpdesk to identify email trends

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Q: Am I eligible to apply? – Please add link and anything specific that we can send to the applicant

Please see the opportunity Funding Finder listing. In Summary:

Before applying for funding, please check the [Eligibility of your organisation](#).

EPSRC standard eligibility rules apply. For full details, visit [EPSRC's eligibility page](#).

UKRI has introduced new role types for funding opportunities being run on the new Funding Service.

For full details, visit [Eligibility as an individual](#).

Who is not eligible to apply

You or your department may be involved in no more than 2 applications submitted to this funding opportunity. However, you may only apply as the Lead on 1 application.

International collaborations

Individuals based in non-UK countries can be involved in the grant as visiting researchers, project partners, or members of advisory boards. However, they are not eligible to be project leads or co-leads, with the exception of individuals based at Norwegian institutions.

Under the [UKRI and Research Council of Norway Money Follows Cooperation agreement](#) a project co-lead (international) (previously co-investigator) can be based in a Norwegian institution.

Given the type of research that is to be undertaken, your Research Office should undertake some initial due diligence and pre-application checks for trusted research before submission. Visit [UKRI's trusted research and innovation page](#) for more information.

You may seek advice from the [Research Collaboration Advice Team \(RCAT\)](#), a collaboration between the government and academia which provides research institutions with a first point of contact for official advice about national security risks linked to international research.

You should be aware of the [National Security and Investment Act 2021](#), and where this may relate to outputs from your research.

Please note that trusted research checks may be carried out on any proposal recommended for funding.

Resubmissions

We will not accept uninvited resubmissions of projects that have been submitted to UKRI or any other funder.

Find out more about [EPSRC's resubmissions policy](#).

Equality, diversity and inclusion

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We are committed to achieving equality of opportunity for all funding applicants. We encourage applications from a diverse range of researchers.

We support people to work in a way that suits their personal circumstances. This includes:

- career breaks
- support for people with caring responsibilities
- flexible working
- alternative working patterns

Find out more about [equality, diversity and inclusion at UKRI](#).

Q: When will I receive an acknowledgement for my expression of interest? This is a common question. Are councils responding to EOIs?
There is no EOI stage for this opportunity. There is only a full proposal stage.

Q: Can we change the Project Lead between the Outline and Full Stage?
A: N/A There is no outline stage.

Q: Is my organisation eligible to apply, i.e. is this an open call?
A: Please see the opportunity Funding Finder listing for eligibility for the call.

Q: Is my project within remit of the opportunity
A: Please read the What We're Looking For section of the funding opportunity listing carefully. If you require further clarity you are advised to contact the opportunity leads directly.

Q: Will this opportunity open again in the future and when?
A: No, this is a standalone opportunity.

Q: Where are embedded images allowed and what sections?
A: Embedded images are allowed in the Outline Vision and Outline Approach sections.

You can demonstrate elements of your responses in visual form if relevant. You should:

- use images sparingly and only to convey important information that cannot easily be put into words
- insert each new image onto a new line
- provide a descriptive legend for each image immediately underneath it (this counts towards your word limit)
- ensure files are smaller than 8MB and in JPEG, JPG, JPE, JFI, JIF, JFIF, PNG, GIF, BMP or WEBP format

Your application may be rejected if images are provided without a descriptive legend in the text box or are used to replace text that could be input into the text box.

Q: How long is the assessment process and when will we receive the outcomes of our application? – should be on funding finder

A: Please see the opportunity Funding Finder listing.

Q: What funding is available, and do you have a rough estimate per award? – should be on funding finder

A: Please see the opportunity Funding Finder listing. We will fund one proposal, which may be up to £3.5 million (UKRI contribution at 80% FEC). Indexation will be added at the standard rate, so the total contribution will slightly exceed this figure.

Q: What is the 'Resubmission Policy'?

A: Please see the opportunity Funding Finder listing. We will not accept uninvited resubmissions of projects that have been submitted to UKRI or any other funder. Find out more about [EPSRC's resubmissions policy](#) and [ESRC's resubmissions policy](#).

Q: Can funds for equipment purchase be requested?

A: Please see the opportunity Funding Finder listing.

Find out more about [using EPSRC facilities and resources – UKRI](#)

Individual items of equipment between £10,000 and £400,000 can be included on proposals for the programme if both of the following apply:

- the equipment is essential to the proposed research
- no appropriate alternative provision can be accessed

Additional justification of the requirement for individual items of equipment between £10,000 and £400,000, and details of the proposed contribution to the cost of the equipment, must be provided in the [Justification of resources \(JoR\)](#).

[Find out about EPSRC's approach to equipment funding.](#)

Q: What is the minimum and maximum time length the award should be?

A: Please see the opportunity Funding Finder listing. The duration of this award is 3 years. Projects must start by 1st February 2025.

Q: Does the opportunity allow for more than one application from one research organisation?

A: Yes, there can be multiple applications from one research organisation. However, you or your department may be involved in no more than 2 applications submitted to this funding opportunity. Individual academics may only apply as the project lead on 1 application.

Please see the opportunity Funding Finder listing.

Q: Can a Project Lead make multiple applications for this opportunity?

A: An individual may only be a named project lead on 1 application submitted to this funding opportunity. An individual may be a named on up to 2 applications (co-lead on 2 applications or a project lead on 1 application and co-lead on one other) if they wish.

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Please see the opportunity Funding Finder listing.

Q: Can a private limited company apply for funding?

A: No, they cannot apply for funding but they could be a named subcontractor on an application from an eligible research organisation. Please see Innovate UK's webpage for funding opportunities for businesses.

Q: What role do the Department for Transport/TRIB have in the call? Should they be involved in the co-creation of a proposal?

A: The Department for Transport/TRIB will be involved in the assessment process of this funding opportunity meaning that they are not to be involved in any individual applications and you will not be required to contact them directly to be involved with any co-creation. The emphasis is more on the successful applicants setting up a good working relationship with them.